

TONBRIDGE & MALLING BOROUGH COUNCIL

CABINET

13 October 2010

Report of Central Services Director

Part 1- Public

Matters for Information

1 PERFORMANCE INDICATORS - 2010/11

This report presents the results for those National Performance Indicators (NPIs) and Local Performance Indicators (LPIs) that are monitored regularly, for the first quarter of the current financial year.

1.1 Results

1.1.1 The Council has set a range of NPI and LPI targets for 2010/11, as published in our 2010/11 Corporate Performance Plan. This report presents NPI and LPI results for the first quarter, 1 April to 30 June 2010. It compares our results against targets and shows our 'direction of travel'. The NPI results are presented in Annex 1 and the LPI results in Annex 2. Both of these annexes are A3 documents and they are circulated along with the main papers as separate documents.

1.1.2 In overall terms, for the NPIs we:

- Met our targets for 6 of the 10 indicators monitored in the quarter.
- Achieved a positive/equal direction of travel for 4 of the 10 indicators where performance can be compared between the first quarter of 2009/10 and the first quarter of 2010/11.

1.1.3 In overall terms, for the LPIs we:

- Met our targets for 19 of the 28 indicators monitored in the quarter.
- Achieved a positive/equal direction of travel for 20 of the 28 indicators where performance can be compared between the first quarter of 2009/10 and the first quarter of 2010/11.

1.2 Legal Implications

1.2.1 None

1.3 Financial and Value for Money Considerations

- 1.3.1 Quarterly reporting and review of both the NPIs and LPIs provide a significant opportunity to influence and improve performance thereby achieving our targets and a positive direction of travel and, in the process, also improving value for money.

1.4 Risk Assessment

- 1.4.1 The targets for both BVPIs and LPIs are designed to 'stretch' the organisation and they are extremely challenging. Hence, although each individual target is realistic, collectively there is therefore a real risk that some targets will not be achieved. Quarterly reporting enables managers and Members to influence performance regularly during the year and reduce this risk.

Background papers:

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Nil

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